



Partnering for the Future



201 Panel: Engaging Patients
Effectively in APM Development

Welcome



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Partnering for the Future

Panel Speakers



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*Director, Learning
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**Sara van
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*Executive Director,
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Improve Patient Care*



Sara Stevens

*Vice President
of Analytics
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District Physicians'
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What Consumers Want



Whole-Person Care

- Emphasize dignity and respect
- Reflect cultural differences and preferences
- Understand non-medical factors



Coordination and Communication

- Identify "go to" person
- Promote robust information sharing with patients and care team

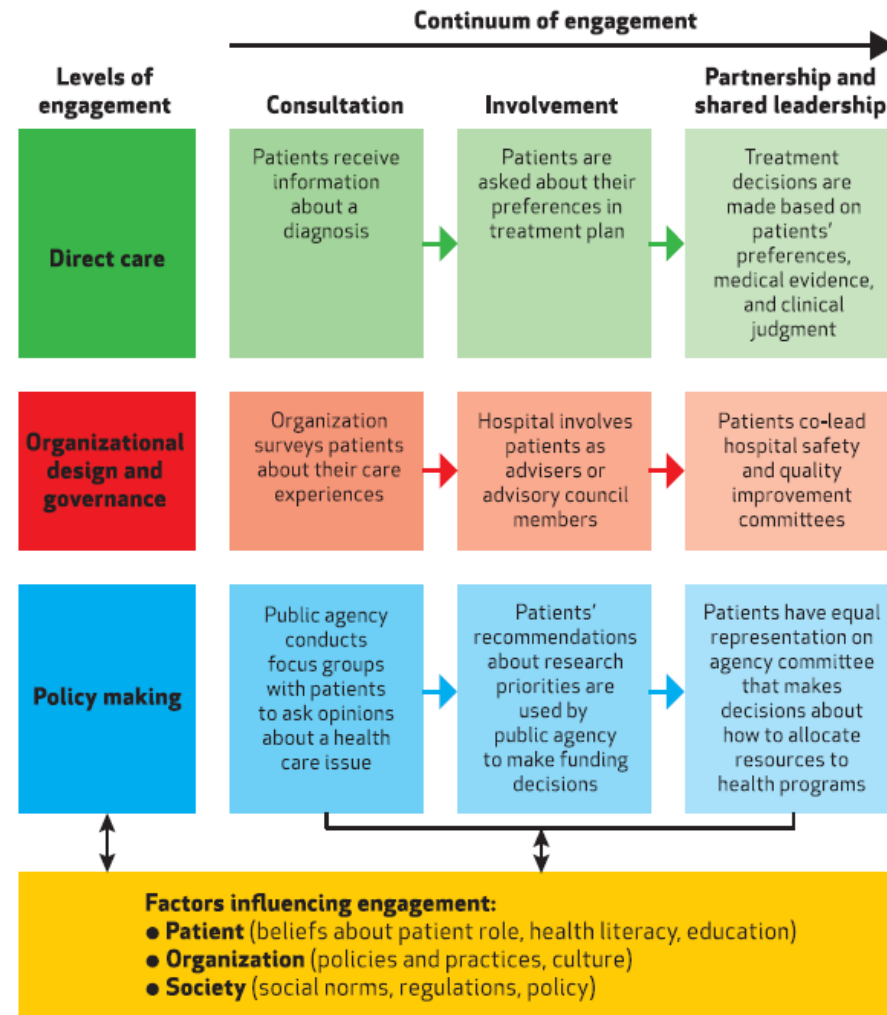


Patient and Family Support

- Build trusting, meaningful relationships
- Encourage shared care-planning



Continuum of Engagement



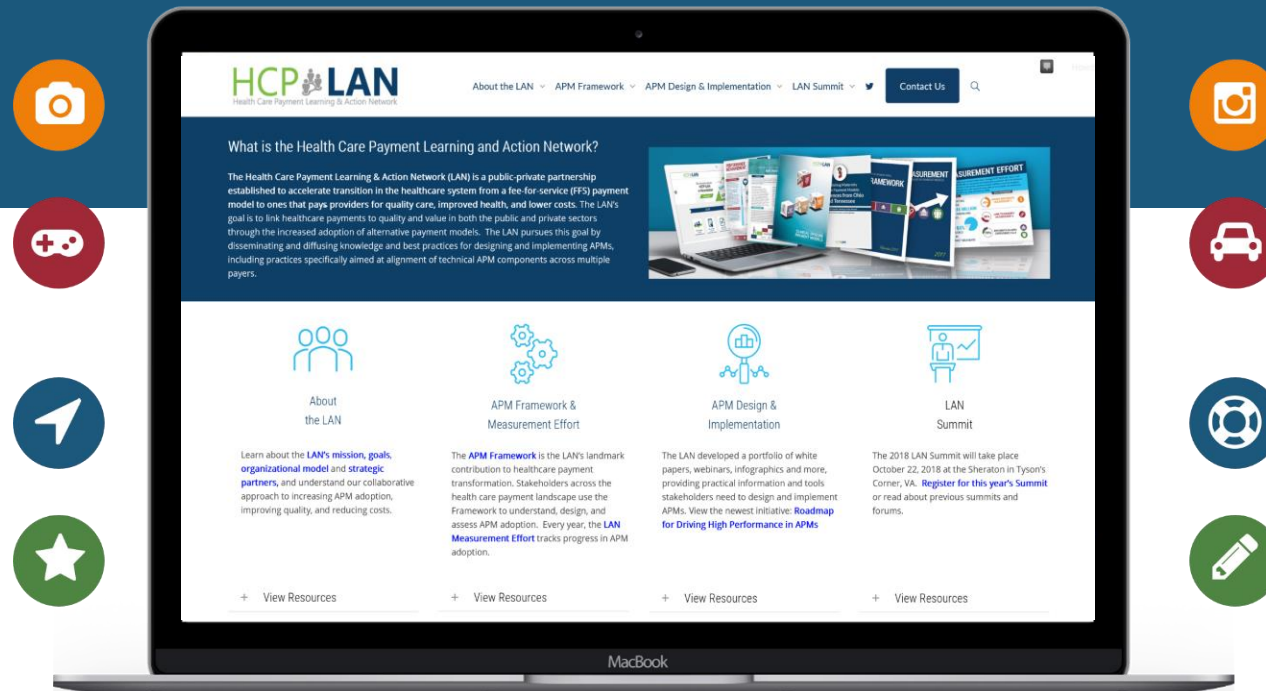
SOURCE: Carman, K. L., Dardess, P., Maurer, M., Sofaer, S., Adams, K., Bechtel, C., & Sweeney, J. (2013). Patient and family engagement: a framework for understanding the elements and developing interventions and policies. *Health Affairs*, 32(2), 223-231

Consumer and Patient Principles

1. Patients and family caregivers are collaboratively engaged in all aspects of design, implementation and evaluation.
2. Positive impact on patient care and health is paramount.
3. Measures of performance and impact are meaningful, actionable and transparent.
4. Primary care is foundational.
5. Health equity and care for high-need populations are improved.
6. Patients can easily access their health information.
7. Financial incentives are disclosed and promote better quality as well as lower costs.

Visit the LAN Website for our Resources

<https://hcp-lan.org/>

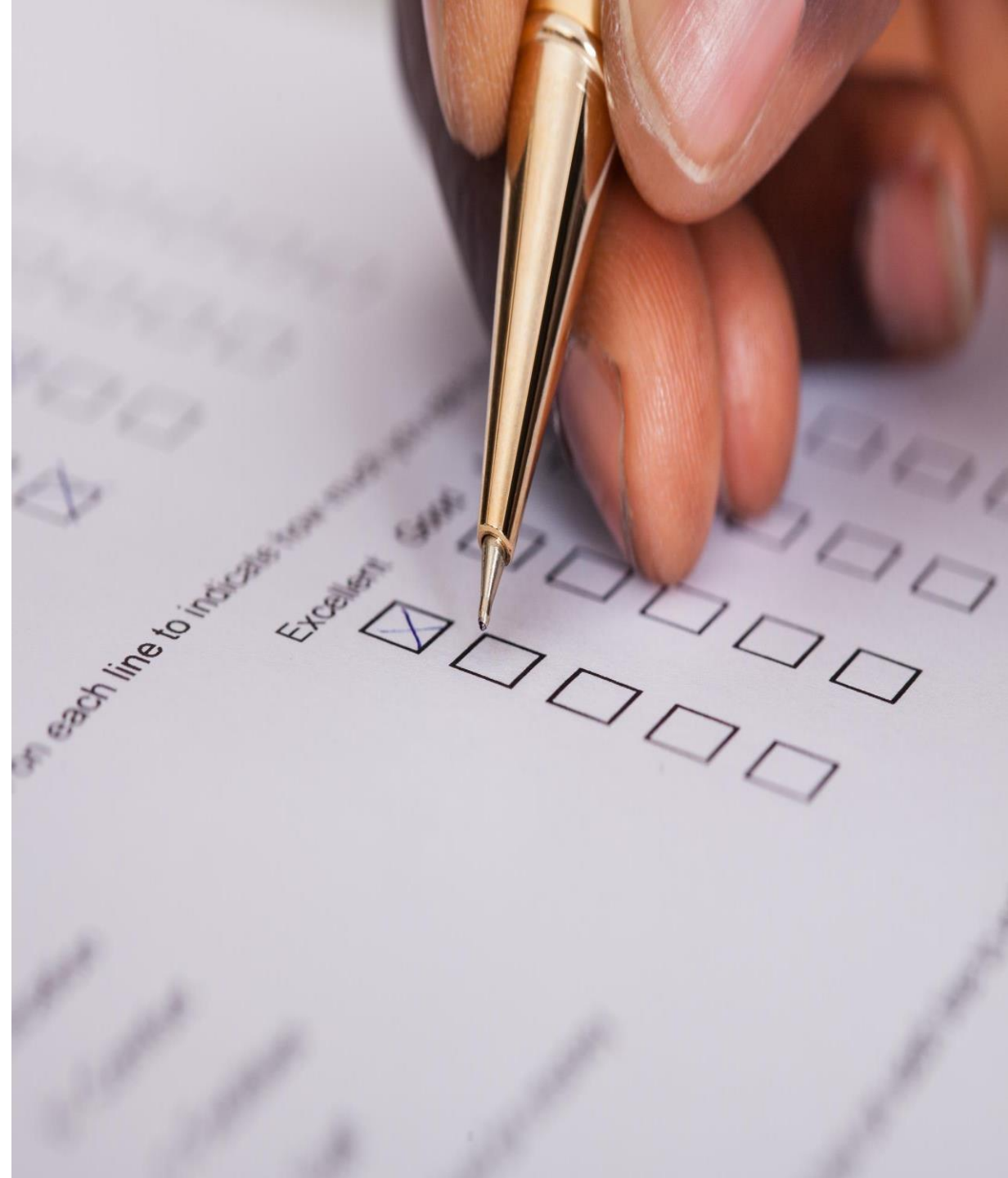


Partnering for the Future

Exit Survey

We want to know what you think!

Please take a moment to complete the exit survey so we can continue to improve and enrich the LAN. Use the link in *Guidebook* for this session to provide us your feedback.



Contact Us

We want to hear from you!



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Thank You!